



QUALITY POLICY

HELION TOOLS was founded by Mr. Domènec Molins Argerich under the name MOLINS ARGERICH REPRESENTACIONES in the city center of Manresa. What began years ago as a small industrial supply shop in Manresa, Spain, today, more than five decades later and now with the third generation, has evolved into a significant reference in the machining industry. Our philosophy, "Working for your future," ingrained in our DNA, will always be a guarantee of our passion for what we do, working, learning, and growing for and with our clients.

Integrity holds great value for us; it is our commitment and that of our collaborators to carry out fair competition in the market under the premise of respect, equity, and future projection.

HELION TOOLS aims to provide clients with a service that meets their demands, offering real solutions to specific problems, while complying with current legislation. To reaffirm our commitment to Quality, the Organization has a Quality Management System in place, in accordance with the international standard UNE-EN-ISO 9001: 2015.

Quality is a commitment of the company and an individual responsibility of each member of the team, to be reflected in concrete actions that internally and externally project an image of HELION TOOLS associated with professionalism and quality of service to our clients.

To achieve maximum customer satisfaction, we will implement and orient our system to achieve the following objectives:

- Constantly monitor that we meet customer demands and expectations at all times.
- Commit to compliance with all applicable regulations, laws, and standards of the organizations and/or groups we are part of.
- Provide adequate resources so that all personnel can freely identify and eliminate obstacles that prevent quality improvement in their workplace, achieving continuous improvement.
- Consider continuous improvement as a permanent objective to increase the quality perceived by our clients.
- Correct any non-conformities that arise, with a focus on prevention to avoid repetition.
- Consider the timely delivery of services, punctuality, and maintaining trust between our clients and suppliers as key points in the daily management of the company.



- Foster a participatory environment among employees, integrating into the common goal the improvement of communications that facilitate teamwork, individual recognition, and improvement suggestions.

This Quality Policy is communicated to all company employees, displayed in our facilities, and made publicly available, accessible to any external person interested.

Annually, coinciding with the company's management review, this policy is reviewed to assess whether any points need to be added or modified for improving the company's performance, ensuring it remains suitable for the company's operations at all times.

A handwritten signature in blue ink, consisting of a large, stylized 'M' and 'P' intertwined, with a horizontal line crossing through them.

Mr. Josep Ma. Molins Pujol

President

July 2024