



QUALITY POLICY

HELION TOOLS was founded by Domènec Molins Argerich under the name Molins Argerich Representacions. What began years ago as a small industrial supplies business in Manresa (Spain) has evolved over three generations and more than five decades into a company with two lines of business: the manufacture and marketing of cutting tools, developed under a Quality Management System in accordance with the UNE-EN ISO 9001:2015 standard, and industrial supplies, with the aim of providing comprehensive support for customer needs.

At **HELION TOOLS** we understand Quality as a commitment by the company and an individual responsibility of all its members towards continuous improvement and customer satisfaction. This commitment is reflected in specific and consistent actions that project and guarantee, both internally and externally, an image of professionalism and excellence in the service and products offered to our customers.

In order to achieve maximum customer satisfaction, we will apply and orient our management system towards the achievement of the following objectives:

- Constantly monitor that we meet customer demands and expectations at all times.
- Commit to compliance with all applicable regulations, laws, and standards of the organizations and/or groups we are part of.
- Provide adequate resources so that all personnel can freely identify and eliminate obstacles that prevent quality improvement in their workplace, achieving continuous improvement.
- Consider continuous improvement as a permanent objective to increase the quality perceived by our clients.
- Correct any non-conformities that arise, with a focus on prevention to avoid repetition.
- Consider the timely delivery of services, punctuality, and maintaining trust between our clients and suppliers as key points in the daily management of the company.
- Foster a participatory environment among employees, integrating into the common goal the improvement of communications that facilitate teamwork, individual recognition, and improvement suggestions.

This Quality Policy is communicated to all company employees and made publicly available, accessible to any external person interested.

Annually, coinciding with the company's management review, this policy is reviewed to assess whether any points need to be added or modified for improving the company's performance, ensuring it remains suitable for the company's operations at all times.

Mr. Josep Ma. Molins Pujol
President
January 2026